

**CITY OF WEST PARK**  
**FREQUENTLY ASKED QUESTIONS 1**  
**for**  
**RFP # 25-0501**  
**Residential Solid Waste, Bulk and Recycling Services**

1. The City is requiring a \$250,000 Proposal Security, which should be the same as a Bid Bond. Can a proposer submit a \$250,000 Bid Bond in place of the cash Bond? These are accepted in most all Bids/RFP's and widely accepted in these types of situations rather than tying up a Company's cash for an extended period of time.  
If so, please provide a form.
  - **Answer: See Request for Proposal Section 4.4.13**
  
2. Will the City reduce the size of the recycling cart to 64-gallon? No other municipality in Broward or Miami-Dade Counties uses more than a 64-gallon cart. We have found through research that a normal home produces anywhere from 40-64 gallons of recycling material. If a resident is given more capacity, it permits greater contamination.
  - **Answer: See Request for Proposal Section 2.4.1 & 2.4**
  
3. Can the City please explain what type of collection service it is referring to in Option
  - **Answer: See Request for Proposal Section 2.4.1-2.4.1.2-2.4.1.3-2.4.2-thru 2.4.2.3**
  
4. Will the City provide the container size, number of containers, and service frequency for the locations listed in Table 2.4.4.1?
  - **Answer: See Request for Proposal Section 2.4.4.4**
  
5. For the vacant lots listed in Table 2.4.4.1, what type of service is requested?
  - **Answer: See Request for Proposal Section 2.4.4.4**
  
6. Will the City provide a list of all the community events and a breakdown of the receptacles requested by the city for each event?
  - **Answer: Answer: See Request for Proposal Section 2.4.4.2**

7. How often are the periodic notices required to be mailed?
  - Answer: See Request for Proposal Section 2.4.4.3
8. Can the \$250,000 performance security in the form of a bond rather than a cashier's check?
  - Answer: See Request for Proposal Section 4.4.13
9. How long will the city hold the performance security for?
  - Answer: See Proposed Residential Solid Waste, Bulk Waste and Recycling Collection Services Agreement Page 30, & Page 48, Exhibit 5  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>
10. Does the City have a disposal contract that directs the disposal of all material to a certain designated facility?
  - Answer: See Residential Solid Waste, Bulk Waste and Recycling Collection Services Agreement Section 3.5  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>
11. Will the City please provide a breakdown of the calculation on how the city arrived at the \$44.18 monthly disposal cost per unit on forms 2 and 3.
  - Answer: See Addendum No. 1  
<https://www.cityofwestpark.org/home/showpublisheddocument/1887>
12. Will the City please extend the deadline for questions until after the mandatory pre-bid?
  - Answer: See Addendum No.  
<https://www.cityofwestpark.org/home/showpublisheddocument/1887>
13. Please provide a copy of the draft agreement from Appendix C.
  - Answer: See Addendum No. 1  
<https://www.cityofwestpark.org/home/showpublisheddocument/1887>
14. Can the City clarify why only one disposal line is listed, and why the rate is below the known contracted rates?
  - Answer: See Addendum No. 1  
<https://www.cityofwestpark.org/home/showpublisheddocument/1887>

15. Should each line of business (solid waste, bulk waste, and recycling) reflect its actual disposal/processing cost consistent with their designated destinations?

- Answer: See Addendum No. 1  
<https://www.cityofwestpark.org/home/showpublisheddocument/1887>

16. The City replaced all residential carts less than two years ago. Will the City allow contractors to use existing carts and only replace them as needed?

- Answer: See Request for Proposal Section 2.4.1.1; & Residential Solid Waste, Bulk Waste and Recycling Collection Services Agreement Section 3.1.2.4 & 3.1.2.5  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

17. Would the City consider removing the requirement to provide all new 96-gallon carts at the start of the contract?

- Answer: No

18. The current RFP schedule has the written question deadline (April 10) before the mandatory pre-proposal meeting (April 17). Will the City consider extending the question deadline to a date after the pre-proposal meeting?

- Answer: See Addendum No. 1  
<https://www.cityofwestpark.org/home/showpublisheddocument/1887>

19. Will the City issue an addendum to clarify any items discussed during the meeting?

- Answer: See Request for Proposal Section 3.5

20. Will the City consider extending the deadline for questions and/or the proposal submission date?

- Answer: See Addendum No. 1  
<https://www.cityofwestpark.org/home/showpublisheddocument/1887>

21. What is the City's definition of "Bulk Waste," including volume, weight, and accepted materials?

- Answer: See Proposed Residential Solid Waste, Bulk Waste and Recycling Collection Services Agreement, Page 6, Definition, Item F  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

22. Is residential bulk unlimited?

- Answer: See Proposed Residential Solid Waste, Bulk Waste and Recycling Collection Services Agreement, Page 6, Definition, Item F  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

23. Are bulk limits currently enforced, and will these be incorporated into resident education?

- Yes, by both contractor & City

24. Is the contractor required to provide any type of collection service to vacant lots (referenced on page 12)?

- See Request for Proposal Section 2.4.4 and Subsets 2.4.4.1

25. Who is responsible for processing recyclables: the contractor or the City?

- Answer: Contractor; See Proposed Residential Solid Waste, Bulk Waste and Recycling Collection Services Agreement, Definitions, & See Section 3.3  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

26. Will the current provider be responsible for cart retrieval and final service through December 31, 2025?

- The Cart Retrieval Will be Under the New Service Contract; See Request for Proposal Section 2.4.1.1 and Subsets 2.4.2.1; 3.1.2.4 & 3.1.2.5

27. Can the City include a provision in the contract that gives the contractor a reasonable period of time to cure any breach or default (prior to any termination)?

- Answer: See Proposed Residential Solid Waste, Bulk Waste and Recycling Collection Services Agreement  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

28. Can any renewal be based upon the mutual consent of the parties?

- Answer: See Proposed Residential Solid Waste, Bulk Waste and Recycling Collection Services Agreement Section 1.4  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

29. Sec. 2.4.4., “Additional Services,” lists City facilities that the Contractor will be required to service at no cost to the City. Could the City please specify the service levels (size of roll-off containers, frequency of service, types of services, types of materials to be collected, etc.) for those facilities?

- Answer: See Request for Proposal Page 11 through 12, Table 2.4.4.1 & Proposed Residential Solid Waste, Bulk Waste and Recycling Collection Services Agreement, Page 3.3.5  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

30. To support operational efficiency and cost control, would the City consider requiring that all MSW and recycling materials be placed fully within the designated carts, with no materials left outside?

- Answer: See Proposed Residential Solid Waste, Bulk Waste and Recycling Collection Services Agreement Section 3.1.1  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

31. Form 9 references a performance bond equal to 110% of the highest annual cost. Could the City please confirm the specific performance bond requirements, including the calculation basis and when it must be submitted?

- Answer: See Proposed Residential Solid Waste, Bulk Waste and Recycling Collection Services Agreement Section Page 30 & Page 48, Exhibit 5  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

32. Could the City please provide the sample Agreement referenced throughout the RFP for review and consideration?

- Answer:  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

33. Can the City clarify the protest and appeal process, including the role of the protest bond?

- Answer: See Request for Proposal Sections 4.8 & 4.9

34. Are there any additional terms within the Agreement that could materially affect service scope or pricing?

- Answer: See Proposed Residential Solid Waste , Bulk & Recycling Collection Services Agreement  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

35. Will the City allow additional time to submit clarification questions following release of the sample agreement?

- Answer: See Addendum No. 1  
<https://www.cityofwestpark.org/home/showpublisheddocument/1887>

36. . Will the City provide language in the contract that the City warrants and agrees that the waste to be collected and disposed of will not contain any radioactive, corrosive, flammable, explosive, biomedical, infectious, hazardous, or toxic substance or material (as defined by or listed under applicable federal, state, or local laws or regulations)?

- Answer: See Proposed Residential Solid Waste , Bulk & Recycling Collection Services Agreement Definitions Page 6 Through 11  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

37. Can the City add a provision in the contract that neither party should be liable to the other for incidental, consequential, or punitive damages?

- Answer: See Proposed Residential Solid Waste , Bulk & Recycling Collection Services Agreement Page 25, Section 9.8 and Other Applicable Sections  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

38. Can the contract include language stating that while a State of Emergency is in effect and/or winds are greater than 30 MPH the contractor is not required to provide service due to unsafe conditions?

- Answer: See Proposed Residential Solid Waste , Bulk & Recycling Collection Services Agreement Page 22, Section 8.1 and Other Applicable Sections  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

39. Can the City add a provision to the contract so that changes in law that affect performance or the cost of same can be appropriately addressed by the parties?

- Answer: See Proposed Residential Solid Waste , Bulk & Recycling Collection Services Agreement  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

40. Can a Force Majeure provision be added to the contract that would excuse delays in performance due to acts of God, hurricanes, etc.?

- Answer: See Proposed Residential Solid Waste , Bulk & Recycling Collection Services Agreement  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

41. . Can language be added to the contract making clear that the contractor has no responsibility to indemnify the City for the City's (and City employee's) own negligent or wrongful acts?

- Answer: See Proposed Residential Solid Waste , Bulk & Recycling Collection Services Agreement Page 35, Section 18.1 and All Applicable

Sections(<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>)

42. Page 13, Section 2.4.4.3 – Implementation Notices: This section requires the contractor to send periodic notices to residents. Can the City clarify the expected frequency (e.g., number of times per year)?

- Answer: See Request for Proposal Page 13, Section 2.4.4.3

43. Can the City provide detailed routing maps or service details for MSW, recycling, and bulk collection?

- Answer: See Appendix D in Request for Proposal

44. How many community events were held over the past two years, and what were the average attendance and tonnage generated?

- Answer: See Proposed Residential Solid Waste , Bulk & Recycling Collection Services Agreement Section 2.4.4.2 and 3.3.6

<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

45. Will the City support public outreach, or will all communication responsibilities fall to the contractor?

- Answer: See Proposed Residential Solid Waste , Bulk & Recycling Collection Services Agreement Page 18, Section 4.2

<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

46. What is the initial term of the Agreement, and what are the renewal options?

- Answer: See Proposed Residential Solid Waste , Bulk & Recycling Collection Services Agreement Page 6, Section 1.4

<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

47. Will the City allow disposal rates to be adjusted annually based on actual Broward County tipping fee changes?

- Answer: See Addendum No. 1

<https://www.cityofwestpark.org/home/showpublisheddocument/1887>

48. Can the City provide a list of all the multifamily properties?

- Answer: See Proposed Residential Solid Waste , Bulk & Recycling Collection Services Agreement Appendix B-1, Code 8, Page 74  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

49. Does the City have a disposal contract that directs the disposal of all material to a certain designated facility?

- Answer: See Proposed Residential Solid Waste , Bulk & Recycling Collection Services Agreement Page 17, Section 3.5 Designated Disposal Facility  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

50. Where does the City's current service provider deliver the Residential Solid Waste for disposal?

- Answer: See Proposed Residential Solid Waste , Bulk & Recycling Collection Services Agreement Page 17, Section 3.5  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

51. Where does the City's current service provider deliver the bulk material for disposal?

- Answer: See Proposed Residential Solid Waste , Bulk & Recycling Collection Services Agreement Page 17, Section 3.5  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

52. Who is responsible for servicing illegally dumped material at City-owned facilities?

- See Request for Proposal Page 13, Section 2.4.4.4

53. Could the City please provide a list of the current "Corporate Goodwill" services or community benefits being provided by the current hauler?

- See Request for Proposal Page 30, Sections 4.4.10

54. Page 9, Section 2.4 – Collection Service: The last sentence in this section states that contractors may propose on one or any number of options. Page 36, Section 4.7 – Cost Evaluation shows that Option 1 has a 30% weight and Option 2 has a 70% weight, with combined scores used to determine the winner. Can the City clarify if a contractor must provide pricing for both options to be considered responsive?

- See Proposed Residential Solid Waste , Bulk & Recycling Collection Services Agreement Page 36, Section 4.7  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

55. Section 4.4.6 of the RFP requires most recent 2 years of annual Financial reports (10K and 10Q), Since these documents are large documents, can we submit them in USB drive?

- Answer: Interested Contractors may provide financial stability/statement on a formatted USB

56. What is the process if the container is damaged by the contractor?

- Answer: See Proposed Residential Solid Waste , Bulk & Recycling Collection Services Agreement Section 3.1.2.1  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>
- 

57. Will the City be requesting the inspector of contractor's facility?

- Answer: See Proposed Residential Solid Waste , Bulk & Recycling Collection Services Agreement Section 9.7  
<https://www.cityofwestpark.org/home/showpublisheddocument/1885/638799853188157128>

58. Will the City publicly post Frequently Asked Questions? If so, where are they posted?

- Answer: They are posted on the City's website at [www.cityofwestpark.org](http://www.cityofwestpark.org) under the business tab, then select "bids/RFPs/RFQs and also posted on Demand Star:  
[www.demandstar.com](http://www.demandstar.com)